

Ticketmaster, Irvine's Managed Services enable you to concentrate on your core business by reducing much of the burden of ticketing system maintenance. With Managed Services you are able to sell tickets from a state-of-the-art infrastructure, tap into Ticketmaster, Irvine experts to optimize your system, and leverage the latest enhancements in ticketing technology. Best of all, these services offer a single, predictable pricing structure that keeps your general admissions system current.

System Infrastructure

By taking advantage of Ticketmaster, Irvine's Managed Services you benefit from a robust infrastructure that powers your system.

- ▶ Offer improved security, performance and compatibility with new technologies
- ▶ Leverage periodic upgrades of core software applications
- ▶ Take advantage of Ticketmaster, Irvine's premium support

Professional Services

The Ticketmaster, Irvine professional services team manages system implementation and provides training to help you leverage and maintain your ticketing system.

- ▶ Learn tips and tricks with remote training
- ▶ Gain access to Ticketmaster, Irvine specialists including networking, security, and database & system administration
- ▶ Leverage premium level maintenance and support

Ticketmaster, Irvine

5171 California Ave
Suite 200
Irvine, CA 92617

Managed Services: Overview

Ticketmaster, Irvine's Managed Services provide venues with current software features, bundled training and professional services to maximize system performance.

Software Features

Ticketmaster, Irvine's Managed Services gives you access to the latest general admission software features that help you manage your ticketing and patron relationships.

Automated Membership Benefit Tracking

- ▶ Issue and track member benefits by level
- ▶ Automate member benefits including daily admission or special entitlements such as exhibit previews

Membership Access Scanning

- ▶ Scan membership cards to instantly recognize members' names, levels, and expiration dates

Online Member Benefits and Pricing

- ▶ Offer your members additional benefits with exclusive, online access to special events or member pricing
- ▶ Enable patrons to purchase memberships online and instantly gain access to benefits

Online Miscellaneous Item Sales

- ▶ Sell non-ticket items such as audio guides and exhibit guides in a single online transaction completely integrated with the back office

Integration with Ticketing & Fundraising

- ▶ Integrate t.Fund, t.Gen and your patron database to with seamless flow of data
- ▶ Incorporate membership integration and online donation processing